# HP 23.8 inch All-in-One 24-cr1003ci PC (A5JR0EA)



## Overview

### Designed with purpose

Introducing the HP 23.8" All-in-One Desktop PC—a sleek, desktop solution that blends style with sustainability. Powered by a reliable Intel® Processor[1], upgraded memory, and advanced multitasking features, this desktop helps you stay connected and productive with the perfect balance of power and affordability to power through your to-do lists.

### Connect and collaborate on your terms

Stay connected with HD Video Controls, dual-array microphones with advanced noise reduction software[2].

### Enhanced viewing and immersive entertainment

Immerse yourself in a 3-sided, micro-edge display[3], with seamless connectivity, and 89% screen-to-body ratio[4].

### Your all-day, all-the-time device

With a powerful Intel® Processor[1], speedy connections, and plenty of memory, you're set to take on any day.

### Designed with purpose

Designed with recycled materials and recovered ocean-bound plastics[5].

# Features

### Game without compromise. Go beyond performance with Intel Core Ultra Processors.

Be everything you want to be, in-game and out with optimized performance and new features. Play harder and work smarter with Intel Core Processors.[6]

### FHD IPS display

Enjoy crystal-clear images from any angle. With 178° wide-viewing angles and a vibrant 1920 x 1080 resolution, you'll always have a great view of your favorite content.[3]

### Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

### Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.[7]

### Design contains recycled metals and post-consumer recycled plastics

Designed with purpose using recycled metals and post-consumer recycled plastics setting a value chain in motion: capturing waste, recovering critical materials, and transforming them into new, high-quality products.[8]

### PCIe NVMe™ M.2 SSD storage

Boot up in seconds with lightning fast speed with up to 512 GB PCIe NVMe™ M.2 SSD storage.

---

*[1] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel’s numbering is not a measurement of higher performance.*

*[2] Internet access required and not included.*

*[3] Full high-definition (FHD) content is required to view FHD images.*

*[4] Percent of active and nonactive viewing area to bezel area including speaker. Measure with lid vertical to the desk.*

*[5] Ocean-bound plastic material in product bezel and speaker housing, post-consumer recycled plastic in the keyboard scissors and keycaps. Percent of recycled materials contained in each component varies by product.*

*[6] Intel and Core are trademarks of Intel Corporation in the U.S. and other countries.*

*[7] The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.*

*[8] Laptops manufactured with recycled ocean-bound plastic material in product speaker enclosures, recycled aluminum material in product cover and post-consumer recycled plastic in keycaps. Percentage of material contained in each component varies by product.*

# Specifications

| | |
|---|---|
| **Form Factor** | All-in-One |
| **Operating System Software** | FreeDOS |
| **Product Color Description (fixed)** | Jet black |
| **Processor Family** | Intel® Core™ Ultra 7 processor |
| **Processor Name** | Intel® Core™ Ultra 7 155U (up to 4.8 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 12 cores, 14 threads)[6,7] |
| **Standard Memory Description 01** | 16 GB DDR5-5600 MT/s (1 x 16 GB) |
| **Memory Slots** | 2 SODIMM |
| **Hard Drive Description (01)** | 512 GB PCIe® NVMe™ M.2 SSD |
| **Product Design** | Textured finish |
| **Graphics Card Segment 01** | Integrated |
| **GScardseg 01 Available Card 01** | Intel® Graphics |
| **Display Description (metric)** | 60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, three-sided micro-edge, anti-glare, 250 nits, 99% sRGB |
| **Display Description** | 23.8" diagonal, FHD (1920 x 1080), IPS, three-sided micro-edge, anti-glare, 250 nits, 99% sRGB |
| **Audio Features** | Dual 2 W speakers |
| **Product Dimensions W x D x H (metric)** | 54.05 x 18.63 x 48.49 cm |
| **Product Dimensions W x D x H (imperial)** | 21.28 x 7.34 x 19.09 in |
| **Weight (metric)** | 5.53 kg |
| **Weight (imperial)** | 12.19 lb |
| **Keyboard** | HP 125 USB Black Wired Keyboard |
| **Pointing Device** | HP 125 USB Black Wired Mouse |
| **Camera** | HP True Vision 1080p FHD IR tilt privacy camera with temporal noise reduction and integrated dual array digital microphones |
| **Video Connectors** | 1 HDMI-out 1.4 |
| **External I/O Ports** | 1 USB Type-C® 5Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 2 USB 2.0 Type-A; 1 headphone/microphone combo; 1 RJ-45 |
| **Expansion Slots** | 2 M.2 (1 for SSD, 1 for WLAN) |
| **Package Dimensions W x D x H (metric)** | 64 x 17.5 x 46 cm |
| **Package Weight (metric)** | 9.6 kg |
| **Network Interface** | Integrated 10/100/1000 GbE LAN |
| **Wireless Technologies** | Realtek Wi-Fi 6 (2x2) and Bluetooth® 5.4 wireless card[11,12,13,46] |

| | |
|---|---|
| **Power Supply Type** | 90 W Smart AC power adapter |
| **Sustainability Specifications** | Ocean-bound plastic; At least 10% recycled metal; At least 40% post-consumer recycled plastic |
| **UPC Number** | 198415515995 |

## Additional specifications

| | |
|---|---|
| **Bluetooth Version** | Bluetooth® 5.4 |
| **Camera Brand** | HP True Vision |
| **Camera Infrared** | IR |
| **Camera Microphone** | integrated dual array digital microphones |
| **Camera Resolution (Vertical)** | 1080p |
| **Camera Resolution Standard** | FHD |
| **Color** | Jet black |
| **Display Bezel** | three-sided micro-edge |
| **Display Brightness** | 250 |
| **Display Brightness UOM** | nits |
| **Display Color Gamut** | 99% sRGB |
| **Display Description Short** | 23.8" diagonal FHD display |
| **Display Description Short (metric)** | 60.5 cm (23.8") diagonal FHD display |
| **Display Panel Technology** | IPS |
| **Display Resolution (Pixels)** | 1920 x 1080 |
| **Display Resolution Standard** | FHD |
| **Display Size (Diagonal)** | 23.8 |
| **Display Size (Diagonal) UOM** | " |
| **Display Size (Diagonal, Metric)** | 60.5 |
| **Display Size (Diagonal, Metric) UOM** | cm |
| **Display Surface Treatment** | Anti-glare |
| **Ethernet (RJ-45)** | 1 |
| **Flicker-Free** | Yes[45] |
| **HDMI out – version** | 1.4 |
| **HDMI –out** | 1 |
| **Headphone/microphone combo** | 1 |
| **I/O Port Location 01** | Rear |
| **Keyboard Color** | Black |
| **Keyboard Connectivity** | Wired |
| **Keyboard Interface** | USB |
| **Memory Layout (Slots & Size)** | 1 x 16 GB |
| **Memory Module Type** | SODIMM |

| | |
|---|---|
| **Memory Size** | 16 |
| **Memory Size UOM** | GB |
| **Memory Slots Number** | 1 |
| **Memory Speed** | 5600 |
| **Memory Speed UOM** | MT/s |
| **Memory Storage Simplified** | 16 GB memory;512 GB SSD storage |
| **Memory Type** | DDR5 |
| **Neural Processing Unit (NPU)** | Intel® AI Boost (11 NPU TOPS) |
| **Package Dimensions W x D x H (imperial)** | 25.2 x 6.89 x 18.11 in |
| **Package Weight (imperial)** | 21.12 lb |
| **Processor Brand** | Intel® |
| **Processor Cache Installed** | 12 MB L3 |
| **Processor Core** | 12 |
| **Processor Family (Short)** | Core™ Ultra 7 |
| **Processor Frequency Technology** | Intel® Turbo Boost Technology |
| **Processor Maximum Frequency** | 4.8 |
| **Processor Maximum Frequency UOM** | GHz |
| **Processor Model** | 155U |
| **Processor NPU Tops** | 11 |
| **Processor Threads** | 14 |
| **Product Brand Name** | HP |
| **Product Long Name Specifications** | HP 23.8 inch All-in-One 24-cr1003ci PC, FreeDOS, 23.8", Intel® Core™ Ultra 7, 16GB RAM, 512GB SSD, FHD, Jet black |
| **Product Long Name Specifications V2** | FreeDOS, 23.8", Intel® Core™ Ultra 7, 16GB RAM, 512GB SSD, FHD, Jet black |
| **Product Short Name Specifications** | HP 23.8 inch All-in-One 24-cr1003ci PC, 23.8", Intel® Core™ Ultra 7, 16GB RAM, 512GB SSD |
| **Screen-To-Body Ratio (without speakers)** | 98.16%[4] |
| **Screen-To-body Ratio (with speakers)** | 89.39% |
| **Screen-to-body Ratio (with speakers) Footnote Number** | [5] |
| **Stand Color** | Jet black |
| **Stand Type** | Premium |
| **Storage Capacity 01** | 512 |
| **Storage Capacity UOM 01** | GB |

| | |
|---|---|
| **Storage Form Factor 01** | M.2 |
| **Storage Interface 01** | PCIe® |
| **Storage Interface Protocol 01** | NVMe™ |
| **Storage Type 01** | SSD |
| **Storage type (filter)** | SSD |
| **Touchscreen** | No |
| **UNSPSC Code** | 43211507 |
| **USB Type-A** | 4 |
| **USB Type-C** | 1 |
| **Wireless Antenna** | 2x2 |
| **Wireless Model** | Wi-Fi 6 |
| **Wireless Standard** | Wi-Fi 6 |
| **Wireless Supplier** | Realtek |
| **Wireless Transfer Speeds** | Supporting Gigabit data rate |

---

*[4] Percent of active and nonactive viewing area to bezel area excluding speaker.*

*[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.*

*[7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See http://www.intel.com/technology/turboboost/ for more information.*

*[11] Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels.*

*[12] Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs.*

*[13] Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac).*

*[45] The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights.*

*[46] Bluetooth® 5.4 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.4 will function as Bluetooth® 5.3 or lower.*

---

# Accessories for PC

## Video Devices

★ : Recommended

### Video Devices

| | |
|---|---|
| HP 320 FHD Webcam | 53X26AA |

## Mice/Pens/Other Pointing Devices

### Wireless Mice

| | |
|---|---|
| HP 430 Multi-Device Wireless Mouse | 3B4Q2AA |

## Keyboards/Other Input Devices

### Wireless Combo

| | |
|---|---|
| HP 650 Wireless Keyboard and Mouse Combo | 4R013AA |

## Port Replicators/Dongles/Docking

### Port Replicators

| | |
|---|---|
| HP Travel USB-C Multi Port Hub | 1C1Y5AA |

# Monitors

## Business Monitors

★ : Recommended

### E-Series

| | |
|---|---|
| HP E22 G5 FHD Monitor | 6N4E8AA |
| HP E22 G5 FHD Monitor | 6N4E8AS |
| HP E22 G5 FHD Monitor | 6N4E8E9 |
| HP E24i G4 WUXGA Monitor | 9VJ40AA |
| HP E24mv G4 FHD Conferencing Monitor | 169L0AA |
| HP E24mv G4 FHD Conferencing Monitor | 169L0AS |
| HP E24mv G4 FHD Conferencing Monitor | 169L0E9 |
| HP E24t G5 FHD Touch Monitor | 6N6E6AA |
| HP E24t G5 FHD Touch Monitor | 6N6E6AS |
| HP E24t G5 FHD Touch Monitor | 6N6E6E9 |
| HP E27 G5 FHD Monitor | 6N4E2AA |
| HP E27 G5 FHD Monitor | 6N4E2AL |
| HP E27k G5 4K USB-C Monitor | 6N4C4AA |
| HP E27k G5 4K USB-C Monitor | 6N4C4AS |
| HP E27k G5 4K USB-C Monitor | 6N4C4E9 |
| HP E27m G4 QHD USB-C Conferencing Monitor | 40Z29AA |
| HP E27m G4 QHD USB-C Conferencing Monitor | 40Z29AS |
| HP E27m G4 QHD USB-C Conferencing Monitor | 40Z29E9 |
| HP E32k G5 4K USB-C Monitor | 6N4D6AA |
| HP E32k G5 4K USB-C Monitor | 6N4D6AS |
| HP E32k G5 4K USB-C Monitor | 6N4D6E9 |
| HP E32k G5 4K USB-C PVC Free Monitor | 6N4D6A5 |
| HP E45c G5 DQHD Curved Monitor | 6N4C1AA |

### Business LCD Monitors

| | |
|---|---|
| HP P204v 19.5-inch Monitor | 5RD66A7 |
| HP P204v 19.5-inch Monitor | 5RD66AA |

### P-Series

| | |
|---|---|
| HP P22a G5 FHD Monitor - P22a | 8D5J1AA |
| HP P22h G5 FHD Monitor | 64W30AA |

| | |
|---|---|
| HP P24a G5 FHD Monitor - P24a | 8D5J5AA |
| HP P34hc G4 WQHD USB-C Curved Monitor | 21Y56A7 |
| HP P34hc G4 WQHD USB-C Curved Monitor | 21Y56AA |
| HP P34hc G4 WQHD USB-C Curved Monitor | 21Y56AS |

### Series 3 Pro

| | |
|---|---|
| HP Series 3 Pro 21.45 inch FHD Monitor - 322pv | 9U5A2A6 |
| HP Series 3 Pro 21.45 inch FHD Monitor - 322pv | 9U5A2AA |
| HP Series 3 Pro 21.45 inch FHD Monitor - 322pv | 9U5A2AS |
| HP Series 3 Pro 21.5 inch FHD Monitor - 322pf | 9U5B0AF |
| HP Series 3 Pro 21.5 inch FHD Monitor - 322pf | 9U5B0AS |
| HP Series 3 Pro 21.5 inch FHD Monitor - 322pf | 9U5B0UT |
| HP Series 3 Pro 23.8 inch FHD Monitor - 324pf | 9U5J5AF |
| HP Series 3 Pro 23.8 inch FHD Monitor - 324pf | 9U5J5AS |
| HP Series 3 Pro 23.8 inch FHD Monitor - 324pf | 9U5J5UT |
| HP Series 3 Pro 23.8 inch FHD Monitor - 324pv | 9U5C1A6 |
| HP Series 3 Pro 23.8 inch FHD Monitor - 324pv | 9U5C1AA |
| HP Series 3 Pro 23.8 inch FHD Monitor - 324pv | 9U5C1AS |

### Series 5 Pro

| | |
|---|---|
| HP Series 5 Pro 23.8 inch FHD Monitor - 524pf | 9D9L6AL |
| HP Series 5 Pro 23.8 inch FHD Monitor - 524pf | 9D9L6UT |
| HP Series 5 Pro 23.8 inch FHD Monitor - 524pf PVC Free | 9D9L6A5 |
| HP Series 5 Pro 23.8 inch FHD No Stand Monitor - 524pf | 9D9L6A9 |
| HP Series 5 Pro 23.8 inch FHD USB-C Monitor - 524pu | 9D9V7AA |
| HP Series 5 Pro 23.8 inch FHD USB-C Monitor - 524pu | 9D9V7AS |
| HP Series 5 Pro 23.8 inch FHD USB-C Monitor - 524pu | 9D9V7E9 |
| HP Series 5 Pro 23.8 inch FHD USB-C Monitor - 524pu PVC Free | 9D9V7A5 |
| HP Series 5 Pro 24 inch WUXGA Monitor - 524pn | 9D9A7AA |
| HP Series 5 Pro 24 inch WUXGA Monitor - 524pn PVC Free | 9D9A7A5 |
| HP Series 5 Pro 27 inch QHD Monitor - 527pq | 9D9S0UT |
| HP Series 5 Pro 27 inch QHD Monitor - 527pq PVC Free | 9D9S0A5 |
| HP Series 5 Pro 27 inch QHD No Stand Monitor - 527pq | 9D9S0A9 |
| HP Series 5 Pro 27 inch QHD USB-C Monitor - 527pu | 9E0G5AA |
| HP Series 5 Pro 27 inch QHD USB-C Monitor - 527pu | 9E0G5AS |
| HP Series 5 Pro 27 inch QHD USB-C Monitor - 527pu | 9E0G5E9 |

| | |
|---|---|
| HP Series 5 Pro 27 inch QHD USB-C Monitor - 527pu PVC Free | 9E0G5A5 |

### Series 7 Pro

| | |
|---|---|
| HP Series 7 Pro 23.8 inch FHD Monitor - 724pf | 8X530AA |
| HP Series 7 Pro 23.8 inch FHD Monitor - 724pf | 8X530E9 |
| HP Series 7 Pro 23.8 inch FHD Monitor - 724pf PVC Free | 8X530A5 |
| HP Series 7 Pro 24 inch WUXGA Monitor - 724pn | 8X534AA |
| HP Series 7 Pro 24 inch WUXGA Monitor - 724pn | 8X534E9 |
| HP Series 7 Pro 24 inch WUXGA Monitor - 724pn PVC Free | 8X534A5 |
| HP Series 7 Pro 24 inch WUXGA USB-C Monitor - 724pu | 8Y2F7AA |
| HP Series 7 Pro 24 inch WUXGA USB-C Monitor - 724pu | 8Y2F7E9 |
| HP Series 7 Pro 24 inch WUXGA USB-C Monitor - 724pu PVC Free | 8Y2F7A5 |
| HP Series 7 Pro 27 inch 4K Conferencing Monitor - 727pm | 8K135AA |
| HP Series 7 Pro 27 inch 4K Conferencing Monitor - 727pm | 8K135E9 |
| HP Series 7 Pro 27 inch 4K Conferencing Monitor - 727pm PVC Free | 8K135A5 |
| HP Series 7 Pro 27 inch 4K Thunderbolt 4 Monitor - 727pk | 8J9G2AA |
| HP Series 7 Pro 27 inch 4K Thunderbolt 4 Monitor - 727pk | 8J9G2E9 |
| HP Series 7 Pro 27 inch 4K Thunderbolt 4 Monitor - 727pk PVC Free | 8J9G2A5 |
| HP Series 7 Pro 27 inch QHD Monitor - 727pq | 8J4D8E9 |
| HP Series 7 Pro 27 inch QHD Monitor - 727pq | 8J4D8UT |
| HP Series 7 Pro 27 inch QHD Monitor - 727pq PVC Free | 8J4D8A5 |
| HP Series 7 Pro 27 inch QHD Thunderbolt 4 Monitor - 727pu | 8J9E6E9 |
| HP Series 7 Pro 27 inch QHD Thunderbolt 4 Monitor - 727pu | 8J9E6UT |
| HP Series 7 Pro 27 inch QHD Thunderbolt 4 Monitor - 727pu PVC Free | 8J9E6A5 |
| HP Series 7 Pro 31.5 inch 4K Thunderbolt 4 Monitor - 732pk | 8Y2K9AA |
| HP Series 7 Pro 31.5 inch 4K Thunderbolt 4 Monitor - 732pk | 8Y2K9E9 |
| HP Series 7 Pro 31.5 inch 4K Thunderbolt 4 Monitor - 732pk PVC Free | 8Y2K9A5 |
| HP Series 7 Pro 34 inch WQHD Conferencing Monitor - 734pm | 8K157E9 |
| HP Series 7 Pro 34 inch WQHD Conferencing Monitor - 734pm | 8K157UT |
| HP Series 7 Pro 34 inch WQHD Conferencing Monitor - 734pm PVC Free | 8K157A5 |
| HP Series 7 Pro 37.5 inch WQHD+ Thunderbolt 4 Monitor - 738pu | 8K167AA |
| HP Series 7 Pro 37.5 inch WQHD+ Thunderbolt 4 Monitor - 738pu | 8K167E9 |
| HP Series 7 Pro 37.5 inch WQHD+ Thunderbolt 4 Monitor - 738pu PVC Free | 8K167A5 |
| HP Series 7 Pro 39.7 inch 5K2K Conferencing Monitor - 740pm PVC Free | 8Y2R2A5 |
| HP Series 7 Pro 39.7 inch 5K2K Conferencing Monitor-740pm | 8Y2R2AA |
| HP Series 7 Pro 39.7 inch 5K2K Conferencing Monitor-740pm | 8Y2R2E9 |

# HP Home Monitors

## HP Value Displays

| | |
|---|---|
| HP M22f FHD Monitor | 2E2Y3A6 |

## Series 3

| | |
|---|---|
| HP Series 3 27 inch FHD Monitor - 327se | B7HS7AA |

## Series 5

| | |
|---|---|
| HP Series 5 23.8 inch FHD Height Adjust Monitor - 524sh | 94C19AS |
| HP Series 5 23.8 inch FHD White Monitor - 524sw | 94C21E9 |
| HP Series 5 27 inch FHD Monitor - 527sf | 94F44AS |
| HP Series 5 27 inch FHD Monitor - 527sf | 94F44E9 |
| HP Series 5 27 inch FHD Monitor with Speakers - 527sa | 94F49AA |
| HP Series 5 27 inch FHD White Monitor - 527sw | 94F47A6 |
| HP Series 5 31.5 inch FHD Monitor - 532sf | 94F51A6 |

## OMEN by HP Displays

| | |
|---|---|
| OMEN Transcend 31.5 inch UHD 240Hz OLED Gaming Monitor - OMEN Transcend 32 | 9R181AA |
| OMEN by HP 23.8 inch FHD 165Hz Gaming Monitor - OMEN 24 | 780D9AA |
| OMEN by HP 23.8 inch FHD 165Hz Gaming Monitor - OMEN 24 | 780F0A6 |
| OMEN by HP 27 inch QHD 240Hz Gaming Monitor - OMEN 27qs | 780J4AA |
| OMEN by HP 31.5 inch QHD 165Hz Curved Gaming Monitor - OMEN 32c | 780K7A6 |
| OMEN by HP 31.5 inch QHD 165Hz Gaming Monitor - OMEN 32q | 780K0E9 |
| OMEN by HP 34 inch WQHD 165Hz Curved Gaming Monitor - OMEN 34c | 780K8AA |

# HyperX Gaming Peripherals

## HyperX Microphones

★ : Recommended

### HyperX USB/XLR Microphones

| | |
|---|---|
| HyperX FlipCast - USB/XLR Dynamic Microphone (Black) | B2CM1AA |

# Hybrid Work Solutions

## Audio

★ : Recommended

### Audio Accessories

| | |
|---|---|
| Poly BT700 USB-A Bluetooth Adapter | 786C4AA |
| Poly BT700 USB-C Bluetooth Adapter | 786C5AA |
| Poly DA75 USB to QD Black Adapter TAA | 786C6AA |
| Poly DA85 USB to QD Black Adapter TAA | 786C7AA |
| Poly DA85-M USB to QD Black Adapter TAA | 786C8AA |
| Poly Savi 7210 Monaural DECT 1920-1930 MHz Top | 783Q5AA |
| Poly Savi 7220 Stereo DECT 1920-1930 MHz Top | 783Q6AA |
| Poly Savi 7310 Monaural DECT 1920-1930 MHz Top | 783N0AA |
| Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1920-1930 MHz Top | 783N2AA |
| Poly Savi 7320 Stereo DECT 1920-1930 MHz Top | 783N1AA |
| Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1920-1930 MHz Top | 783N3AA |
| Poly Savi 8210/8220 Charging Stand +AC Adapter | 783M9AA |

### Wired Headset

| | |
|---|---|
| Poly Blackwire 3210 Monaural USB-C Black Headset +USB-C/A Adapter (Bulk) | 8X2J8A6 |
| Poly Blackwire 3210 Monaural USB-C Headset +USB-C/A Adapter | 8X214AA |
| Poly Blackwire 3210 Monaural USB-C Headset +USB-C/A Adapter (Bulk) | 8X214A6 |
| Poly Blackwire 3215 Monaural USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X227AA |
| Poly Blackwire 3215 Monaural USB-C Headset +3.5mm Plug +USB-C/A Adapter (Bulk) | 8X227A6 |
| Poly Blackwire 3220 Stereo USB-C Black Headset +USB-C/A Adapter (Bulk) | 8X2J9A6 |
| Poly Blackwire 3220 Stereo USB-C Headset +USB-C/A Adapter | 8X228AA |
| Poly Blackwire 3220 Stereo USB-C Headset +USB-C/A Adapter | 93S87AA |
| Poly Blackwire 3220 Stereo USB-C Headset +USB-C/A Adapter (Bulk) | 8X228A6 |
| Poly Blackwire 3220 USB-C Headset USB-C/A Adapter | B7SL7AA |
| Poly Blackwire 3225 Stereo USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X229AA |
| Poly Blackwire 3225 Stereo USB-C Headset +3.5mm Plug +USB-C/A Adapter (Bulk) | 8X229A6 |
| Poly Blackwire 3310 Microsoft Teams Certified Headset +USB-C/A Adapter TAA | 760Q7AA |
| Poly Blackwire 3310 Monaural Microsoft Teams Certified USB-C Headset +USB-C/A Adapter | 8X216AA |

| | | |
|---|---|---|
| Poly Blackwire 3310 Monaural USB-C Headset +USB-C/A Adapter | 8X215AA | |
| Poly Blackwire 3315 Monaural Microsoft Teams Certified USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X218AA | |
| Poly Blackwire 3315 Monaural USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X217AA | |
| Poly Blackwire 3320 Stereo Microsoft Teams Certified USB-C Headset +USB-C/A Adapter | 8X220AA | |
| Poly Blackwire 3320 Stereo USB-C Headset +USB-C/A Adapter | 8X219AA | |
| Poly Blackwire 3325 Stereo Microsoft Teams Certified USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X222AA | |
| Poly Blackwire 3325 Stereo USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X221AA | |
| Poly Blackwire 5210 Monaural USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X230AA | |
| Poly Blackwire 5210 Monaural USB-C Headset +3.5mm Plug +USB-C/A Adapter (Bulk) | 8X230A6 | |
| Poly Blackwire 5220 Headset +3.5mm Plug USB-C/A Adapter | B7SL8AA | |
| Poly Blackwire 5220 Stereo USB-C Headset +3.5mm Plug +USB-C/A Adapter | 8X231AA | |
| Poly Blackwire 5220 Stereo USB-C Headset +3.5mm Plug +USB-C/A Adapter | 93S88AA | |
| Poly Blackwire 5220 Stereo USB-C Headset +3.5mm Plug +USB-C/A Adapter (Bulk) | 8X231A6 | |
| Poly Blackwire 8225 Stereo Microsoft Teams Certified USB-C Headset +USB-C/A Adapter | 8X225AA | |
| Poly Blackwire 8225 Stereo USB-C Headset +USB-C/A Adapter | 8X223AA | |
| Poly EncorePro 310 Monaural USB-A Headset TAA | 767G1AA | |
| Poly EncorePro 310 Monoaural with Quick Disconnect Headset TAA | 77T43AA | |
| Poly EncorePro 310 USB-C Monoaural Headset TAA | 760Q8AA | |
| Poly EncorePro 320 Stereo USB-A Headset TAA | 767G0AA | |
| Poly EncorePro 320 Stereo USB-C Headset TAA | 767F9AA | |
| Poly EncorePro 320 with Quick Disconnect Binaural Headset TAA | 77T26AA | |
| Poly EncorePro 510 Monaural Headset +Quick Disconnect | 783Q2AA | |
| Poly EncorePro 510 with Quick Disconnect Monoaural Headset TAA | 783Q1AA | |
| Poly EncorePro 510D with Quick Disconnect Monoaural Digital Headset TAA | 783Q0AA | obsolete |
| Poly EncorePro 510V Monaural Headset VoiceTube +Quick Disconnect | 783Q4AA | |
| Poly EncorePro 510V Voice Tube Microphone with Quick Disconnect Monoaural Headset TAA | 783Q3AA | |
| Poly EncorePro 515 Microsoft Teams Certified Monoaural with USB-A Headset | 783R1AA | |
| Poly EncorePro 515 Monoaural with USB-A Headset | 783R0AA | |
| Poly EncorePro 520 Binaural Headset +Quick Disconnect | 783P7AA | |
| Poly EncorePro 520 with Quick Disconnect Binaural Headset TAA | 783P6AA | |

| | |
|---|---|
| Poly EncorePro 520D with Quick Disconnect Binaural Digital Headset TAA | 783P5AA |
| Poly EncorePro 520V Binaural Headset VoiceTube +Quick Disconnect | 783P9AA |
| Poly EncorePro 520V Voice Tube Microphone with Quick Disconnect Binaural Headset TAA | 783P8AA |
| Poly EncorePro 525 Microsoft Teams Certified Stereo with USB-A Headset | 783R2AA |
| Poly EncorePro 525 USB-A Stereo Headset | 783R3AA |
| Poly EncorePro 530 Headset +Quick Disconnect | 783P3AA |
| Poly EncorePro 530 with Quick Disconnect Discreet Headset TAA | 783P2AA |
| Poly EncorePro 530D with Quick Disconnect Discreet Digital Headset TAA | 783P4AA |
| Poly EncorePro 540 Convertible Headset +Quick Disconnect | 783P1AA |
| Poly EncorePro 540 with Quick Disconnect Convertible Headset TAA | 783P0AA |
| Poly EncorePro 545 USB-A Convertible Headset | 783R4AA |
| Poly EncorePro 710 with Quick Disconnect Monoaural Headset (for EMEA) | 783N9AA |
| Poly EncorePro 715 USB-A Monoaural Headset TAA | 783N5AA |
| Poly EncorePro 720 with Quick Disconnect Headset | 783N8AA |
| Poly EncorePro 720D with Quick Disconnect Binaural Digital Headset TAA | 783N4AA |
| Poly EncorePro 725 USB-A Stereo Headset TAA | 783M6AA |

### Wireless Headset

| | |
|---|---|
| Poly CS510 XD Extra Density Headset TAA | 7E2J8AA |
| Poly CS540A Headset | 7K2E7AA |
| Poly Savi 7210 DECT 6 Monoaural Headset | 77T42AA |
| Poly Savi 7220 DECT 6 Headset | 77T41AA |
| Poly Savi 7310 DECT Monoaural Headset | 77T38AA |
| Poly Savi 7310 Microsoft Teams Certified Headset | 77T40AA |
| Poly Savi 8210 UC DECT 1920-1930 MHz USB-A Headset | 77T29AA |
| Poly Savi 8210 UC Microsoft Teams Certified DECT 1920-1930 MHz USB-A Headset | 77T31AA |
| Poly Savi 8220 UC DECT 1920-1930 MHz USB-A Headset | 77T33AA |
| Poly Savi 8220 UC Microsoft Teams Certified DECT 1920-1930 MHz USB-A Headset | 77Y82AA |
| Poly Savi 8245 DECT USB-A Computer+Desk Phone+Mobile Headset | 77T24AA |
| Poly Savi 8245 Microsoft Teams Certified DECT 1920-1930 MHz USB-A Headset +D400 TAA | 77T36AA |
| Poly Savi 8245-M Microsoft Teams Certified DECT USB-A Computer+Desk Phone+Mobile Headset | 77T25AA |
| Poly Voyager 4245-M Microsoft Teams Certified USB-A Office Headset | 7F0J5AA |
| Poly Voyager 4310 Microsoft Teams Certified USB-A Headset +BT700 dongle | 77Y91AA |

| | |
|---|---|
| Poly Voyager 4310 Microsoft Teams Certified USB-C Headset +BT700 dongle | 77Y95AA |
| Poly Voyager 4310 USB-A Headset +BT700 dongle | 76U48AA |
| Poly Voyager 4310 USB-C Headset +BT700 dongle | 77Y94AA |
| Poly Voyager 4310 USB-C Headset +BT700 dongle +Charging Stand | 77Y96AA |
| Poly Voyager 4310-M Headset UC | B7SL4AA |
| Poly Voyager 4310-M Microsoft Teams Certified USB-C Headset +BT700 dongle +Charging Stand | 77Y97AA |
| Poly Voyager 4310-M UC Headset +USB-C Cable +BT700 dongle | 7Y210AA |
| Poly Voyager 4320 Microsoft Teams Certified USB-A Headset +BT700 dongle | 77Y98AA |
| Poly Voyager 4320 Microsoft Teams Certified USB-C Headset +BT700 dongle | 77Z30AA |
| Poly Voyager 4320 USB-A Headset +BT700 dongle | 76U49AA |
| Poly Voyager 4320 USB-C Headset +BT700 dongle | 76U50AA |
| Poly Voyager 4320 USB-C Headset +BT700 dongle +Charging Stand | 77Z31AA |
| Poly Voyager 4320-M Headset +USB-C Cable +BT700 dongle | 7Y211AA |
| Poly Voyager 4320-M Headset UC | B7SL5AA |
| Poly Voyager 4320-M Microsoft Teams Certified Headset +BT700 dongle +Charging Stand | 77Z32AA |
| Poly Voyager Focus 2 USB-C-C Headset USB-C/A Adapter Charging Stand Customer Special 1 | A58JDAA |
| Poly Voyager Focus 2 USB-C-C Headset USB-C/A Adapter Customer Special 1 | A58JCAA |
| Poly Voyager Focus 2-M USB-C-C Headset USB-C/A Adapter Charging Stand | A4HT2AA |
| Poly Voyager Focus 2-M USB-C-C Headset USB-C/A Adapter Charging Stand Customer Special 1 | A4HT5AA |
| Poly Voyager Focus 2-M USB-C-C Headset USB-C/A Adapter Customer Special 1 | A4HT0AA |
| Poly Voyager Legend 30 Headset | AV4P5AA |
| Poly Voyager Legend 30 Headset Customer Special 1 | AV4P6AA |
| Poly Voyager Legend 50 Headset | AV4P1AA |
| Poly Voyager Legend 50 Headset Customer Special 1 | AV4N9AA |
| Poly Voyager Legend 50-M Headset UC | AV4P2AA |
| Poly Voyager Legend 50-M Headset UC Customer Special 1 | AV4P0AA |
| Poly Voyager Surround 80 UC Microsoft Teams Certified USB-C Black Headset +USB-C/A Adapter | 9D452AA |
| Poly Voyager Surround 80 UC Microsoft Teams Certified USB-C Headset +USB-C/A Adapter | 8G7U0AA |
| Poly Voyager Surround 80 UC Microsoft Teams Certified USB-C Headset +USB-C/A Adapter | 8H2G3AA |
| Poly Voyager Surround 80 UC USB-C Headset +USB-C/A Adapter | 8G7T9AA |

| | |
|---|---|
| Poly Voyager Surround 85 UC Microsoft Teams Certified USB-C Headset +USB-C/A Adapter +Charging Stand | 8G7T8AA |
| Poly Voyager Surround 85 UC USB-C Headset +USB-C/A Adapter +Charging Stand | 8G7T7AA |

### Speakerphones

| | |
|---|---|
| Poly Sync 10 Speakerphone +USB-A to C Cable | B7SM0AA |
| Poly Sync 10 Speakerphone +USB-A to USB-C Cable | 7S4M6AA |
| Poly Sync 20 USB-C Speakerphone | 7F0J7AA |
| Poly Sync 20+ Microsoft Teams Certified USB-A Speakerphone | 772C9AA |
| Poly Sync 20+ Microsoft Teams Certified USB-C Speakerphone | 772D1AA |
| Poly Sync 20+ USB-A Speakerphone | 772C6AA |
| Poly Sync 20+ USB-C Speakerphone | 772D0AA |
| Poly Sync 20-M Microsoft Teams Certified USB-C Speakerphone | 7F0J8AA |
| Poly Sync 40+ Microsoft Teams Certified USB-A USB-C Speakerphone +BT700 USB-A Adapter | 77P36AA |
| Poly Sync 40+ USB-A USB-C Speakerphone +BT700 USB-A Adapter | 772C5AA |
| Poly Sync 60 Microsoft Teams Certified Speakerphone | 77P41AA |
| Poly Sync 60 Speakerphone | 772C2AA |

## Disclaimer — Copyright

Intel, Core, Optane, Celeron, Pentium, Iris, XMM, and Thunderbolt are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. AMD, Ryzen, Athlon, and Radeon are trademarks of Advanced Micro Devices, Inc. Qualcomm and Snapdragon are trademarks or registered trademarks of Qualcomm Technologies, Inc. and/or its subsidiaries. Bluetooth is a trademark owned by its proprietor and used by HP Inc. under license. NVIDIA and GeForce are trademarks and/or registered trademarks of NVIDIA Corporation in the U.S. and other countries. USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum. DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. McAfee and McAfee LiveSafe are trademarks or registered trademarks of McAfee LLC in the United States and other countries. ENERGY STAR is a registered trademark of the U.S. Environmental Protection Agency. All other trademarks are the property of their respective owners.

© Copyright 2026 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.